Attorney Dkt. No. Connect-Net

Serial No.: 09/683,600

## AMENDMENTS TO THE CLAIMS

This listing of claims will replace all prior versions, and listings, of claims in the application:

1-26. (Canceled)

27. (Currently Amended) A system, comprising:

a computer, including commands for controlling a telephone function that controls placing a telephone call,

said computer sensing a first voice command, and responsive to sensing said first voice command, accessing a contact list that is stored in said computer to determine a match in said contact list to said first voice command;

said computer detecting an ambiguity in detecting a match between said first
voice command and said contact list and creating a synthesized voice response
that requests information about which item in said contact list is intended to be
said match;

said computer receiving a voice response responsive to said creating said synthesized voice response;

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said computer including a connection to said telephone function,

wherein said computer operates to obtain recognized voice information from said

voice response,

said computer storing plural different contact information for plural different

contacts as part of said contact list;

wherein said computer compares said recognized voice information against said

plural different contact information, and recognizes said recognized voice

information to select only one contact detail among said plural different contacts,

and controls automatically controlling said telephone function using said one

stored contact detail obtained from recognizing the recognized voice information

as in claim 13, wherein said telephone function further comprises operations on

said computer for communicating with an automated attendant that answers for the

stored contact information.

28. (Currently Amended)A system comprising:

a computer, including commands for controlling a telephone function that

controls placing a telephone call,

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said computer sensing a first voice command, and responsive to sensing said first voice command, accessing a contact list that is stored in said computer to determine a match in said contact list to said first voice command;

said computer detecting an ambiguity in detecting a match between said first
voice command and said contact list and creating a synthesized voice response
that requests information about which item in said contact list is intended to be
said match;

said computer receiving a voice response responsive to said creating said synthesized voice response;

said computer including a connection to said telephone function,
wherein said computer operates to obtain recognized voice information from said

voice response,

said computer storing plural different contact information for plural different contacts as part of said contact list;

wherein said computer compares said recognized voice information against said
plural different contact information, and recognizes said recognized voice
information to select only one contact detail among said plural different contacts,
and controls automatically controlling said telephone function using said one
stored contact detail obtained from recognizing the recognized voice

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<u>information</u>as in claim 13, wherein said telephone function <u>further</u> comprises communicating with an automated attendant by automatically entering an extension .